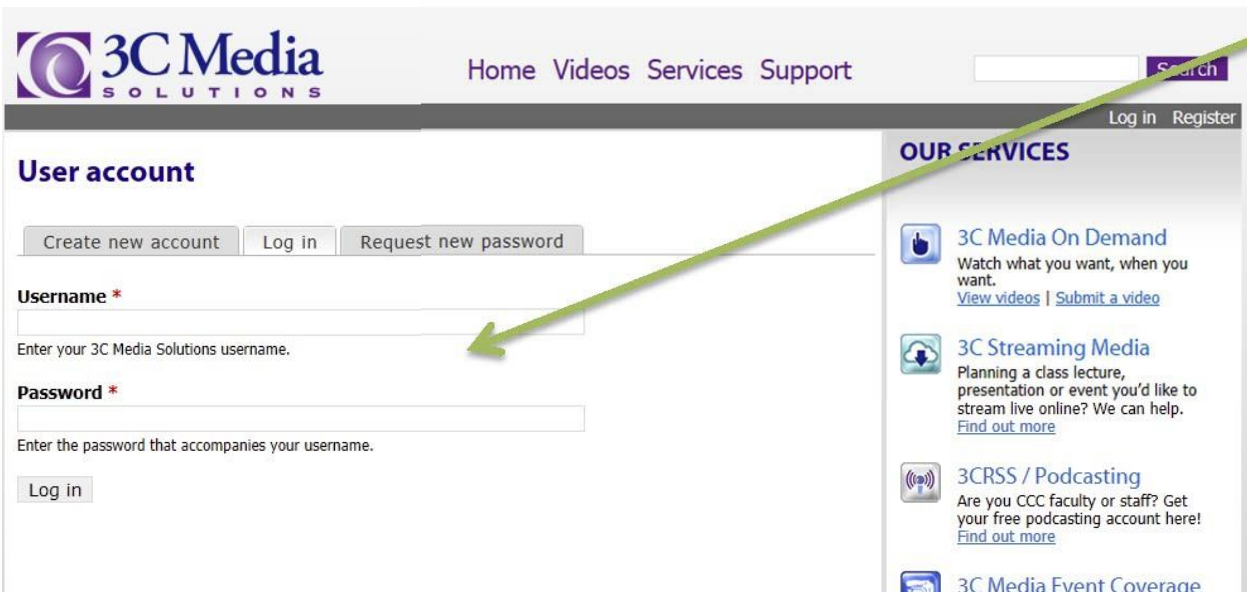


March 12, 2014

3C Media Solutions has announced the availability of their new file repository to members of the California Community Colleges system. In addition to the video repository, which has been available since Fall 2013, this new feature allows members to upload, store, and share files other than just video, including images, excel, PowerPoint, word, flash, and many more, (for a full list of acceptable extensions, please [click here](#)).

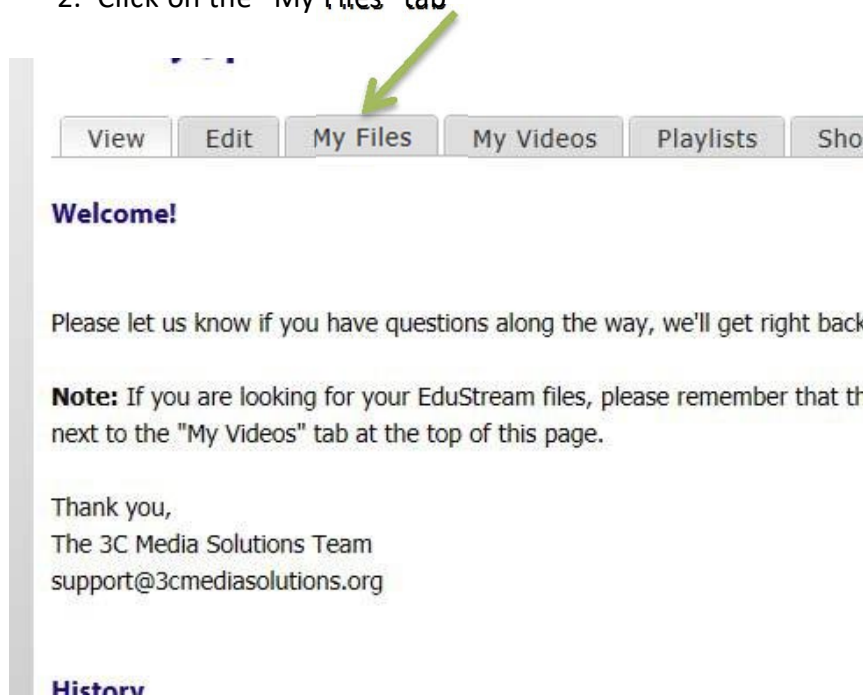
To use the "My Files" tab:



If you have questions or want more information you can e-mail **TechConnect Support** at support@ccctechconnect.org

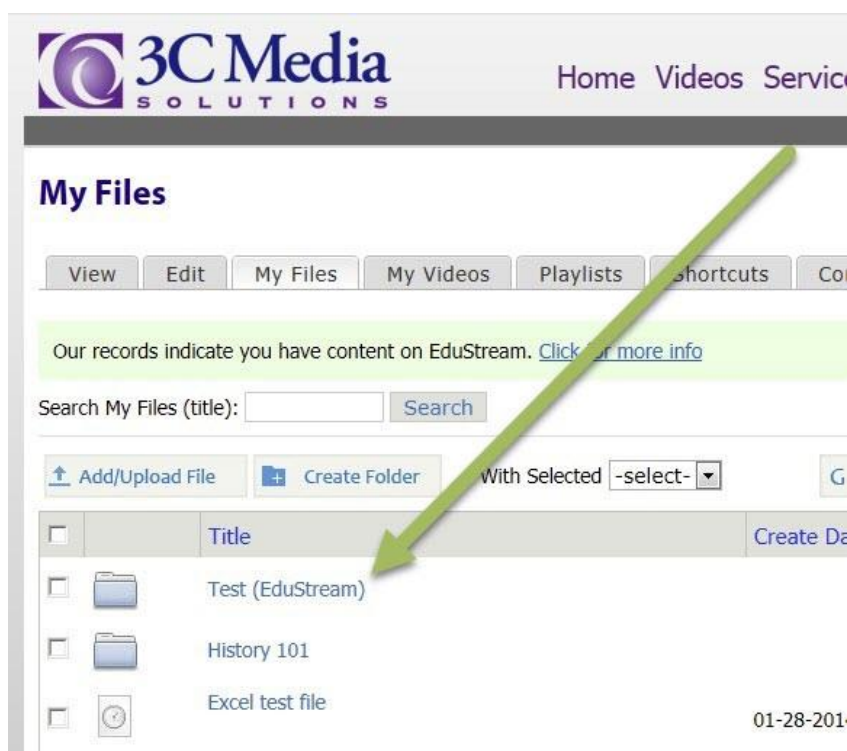


2. Click on the "My Files" tab



From the "My Files" section, you are able to generate share links for files and folders just like in My Videos. For more information on how to do this, please watch our ["How to Create Folders" video tutorial](#).

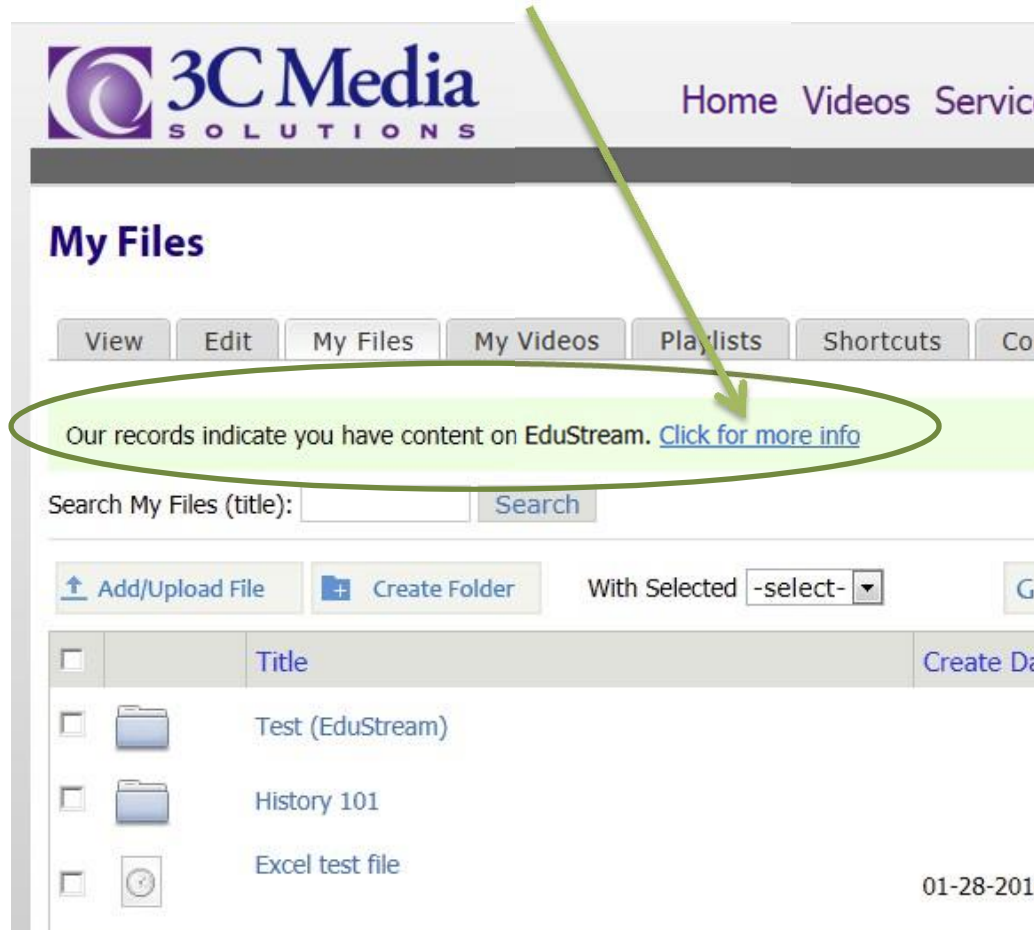
Within your "My Files" tab you may see a folder with this "(EduStream)" at the end of the folder name. This indicates that you had files previously hosted with EduStream and that the files have been successfully transferred to your 3C Media Solutions account.



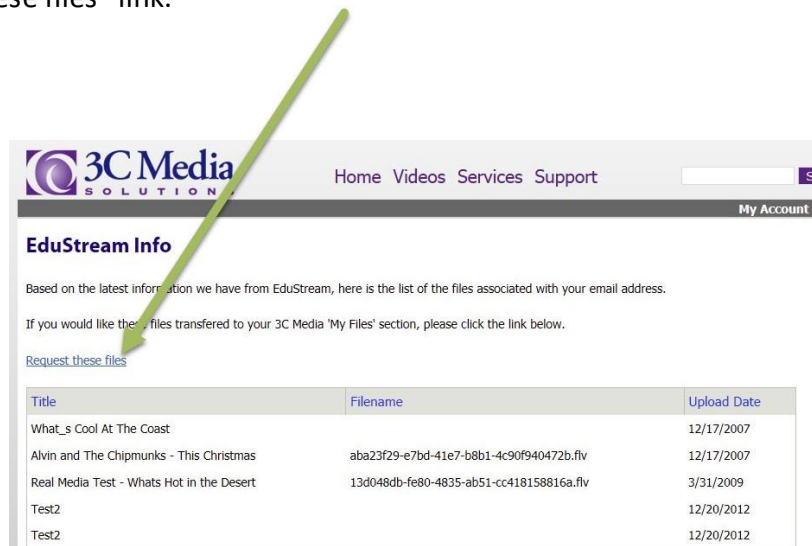
If you have questions or want more information you can e-mail
TechConnect Support at support@ccctechconnect.org



If you have a notice saying you have content on EduStream, please click the “Click for more info” link.



There will be a page returned to you with a list of files that you have stored on EduStream. In order to have the files transferred to your 3C Media Solutions’ account, you will need to click on the “Request these files” link.



If you have questions or want more information you can e-mail **TechConnect Support** at support@ccctechconnect.org



This page will be returned to you upon submission of your request. Please check your account for the files as indicated.



The screenshot shows the 3C Media Solutions website interface. At the top left is the logo for 3C Media SOLUTIONS. To the right of the logo are navigation links: Home, Videos, Services, and Support. Further right is a search bar with a 'Search' button. Below the navigation bar, there are links for 'My Account' and 'Log out'. The main content area is titled 'EduStream Info' and contains the message: 'Your request has been submitted. You should see your EduStream files in your [My Files section](#) within 2 business days.' A green arrow points from the top right towards the 'My Files section' link. At the bottom of the page, there is a purple footer bar with small text: '3C Media Solutions is funded by a grant from the Chancellor's Office, California Community Colleges. 3C Media Solutions is the delivery system for distance education, training and meeting collaboration, linking the 112 campuses of the California Community Colleges System. © 2013 3C Media Solutions. All rights reserved.'