March 12, 2014

3C Media Solutions has announced the availability of their new file repository to members of the California Community Colleges system. In addition to the video repository, which has been available since Fall 2013, this new feature allows members to upload, store, and share files other than just video, including images, excel, PowerPoint, word, flash, and many more, (for a full list of acceptable extensions, please click here).

To use the “My Files” tab:
1. Login to your account at www.3cmediasolutions.org
2. Click on the “My Files” tab

Welcome!

Please let us know if you have questions along the way, we'll get right back.

Note: If you are looking for your EduStream files, please remember that if next to the "My Videos" tab at the top of this page.

Thank you,
The 3C Media Solutions Team
support@3cmediasolutions.org

From the “My Files” section, you are able to generate share links for files and folders just like in My Videos. For more information on how to do this, please watch our “How to Create Folders” video tutorial.

Within your “My Files” tab you may see a folder with this “(EduStream)” at the end of the folder name. This indicates that you had files previously hosted with EduStream and that the files have been successfully transferred to your 3C Media Solutions account.
If you have questions or want more information you can e-mail TechConnect Support at support@ccctechconnect.org.

If you have a notice saying you have content on EduStream, please click the “Click for more info” link. There will be a page returned to you with a list of files that you have stored on EduStream. In order to have the files transferred to your 3C Media Solutions’ account, you will need to click on the “Request these files” link.
This page will be returned to you upon submission of your request. Please check your account for the files as indicated.